

BLUE REVIEWSM

For Providers

July 2024

NEWS & UPDATES

Coming Soon: 2024 Provider Availability and Access Survey

This year's first survey will be sent between July 19-29. If selected to participate, you will be asked to complete a short, 5-10-minute survey.

[Learn More](#)

Earn Continuing Education Credit: Webinar on Avoiding Inappropriate Antibiotic Use

Join us for free webinar on preventing antibiotics overuse on July 17, 2024, from 9 to 10 a.m.

[Learn More](#)

Physician Performance Insights Reports Coming in August from PEAQSM

These reports show how physicians compare to their peers and include information on improving performance.

[Learn More](#) 

Pharmacy Program Quarterly Update — Part 2 Changes Effective July 1, 2024

Check out these pharmacy program changes for the third quarter.

[Learn More](#) 

New Coupe Health Plan: Update Your Member Records

Under this plan, providers won't collect copays. Instead, Blue Cross and Blue Shield of Oklahoma will reimburse you directly for the full allowed amount, including the member share.

[Learn More](#)

GLP-1 New to Therapy Optional Benefit Program Available for Select Commercial Members

This program aims to reduce drug waste and cost of care associated with beginning GLP-1 drug therapy.

[Learn More](#)

In-Home Test Kits for Colorectal Cancer Screening

You may want to encourage our members who are your patients to take advantage of this opportunity to learn more about their health with a FIT kit.

[Learn More](#)

Encourage Routine Vaccines and Well-Care Visits for Children and Teens

We track these Healthcare Effectiveness Data and Information Set measures developed by the NCQA to help close gaps in our members' care.

[Learn More](#)

Provider Rights and Responsibilities

Understand your rights and responsibilities as a participating provider.

[Learn More](#)

Member Rights and Responsibilities

Review the rights and responsibilities of members in BCBSOK.

[Learn More](#)

Cultural Awareness Webinars: No-Cost Continuing Education Credit

Don't miss these opportunities to increase your awareness on important patient care topics at no cost to you.

[Learn More](#)

See Our Revised Coding for Consultation Services in the Clinical Payment and Coding Policy for Evaluation and Management CPCP024

Check out this revision in coding for Consultation Services in the Clinical Payment and Coding Policy.

[Learn More](#)

Prior Authorization Requests May Be Needed Due to Pharmacy Claims Processing Error

Prior authorization programs include Acute Migraine, GLP-1 Agonists, Topiramate ER and Winlevi.

[Learn More](#)

Proper Billing for Supplies for Transcutaneous Electrical Nerve Stimulation Units

This helps eliminates additional costs to you and our members.

[Learn More](#)

Prior Authorization Codes Updated for Commercial Members Effective Oct. 1

BCBSOK is changing prior authorization requirements that may apply to some commercial members to reflect new, replaced or removed codes.

[Learn More](#)

Prior Authorization Codes Updated for Medicare Advantage Effective Oct. 1

BCBSOK is changing prior authorization requirements for Medicare Advantage members to reflect new, replaced or removed codes.

[Learn More](#)

WEB CHANGES


- Posted: [June Blue Review](#) to Education and Reference Center/News and Updates/Blue Review webpage.
- Posted: [Reminder: Use New Mailing Address for Paper Commercial Claims to Avoid Mail Delays](#) to Education and Reference Center/News and Updates webpage.
- Posted: [Behavioral Health Consultations During Hospitalization Can Improve Outcomes](#) to Education and Reference Center/News and Updates webpage.
- Posted: [Closing Gaps in Care for Group Medicare Advantage \(PPO\) members](#) to

Education and Reference Center/News and Updates webpage.

CODING AND CLAIMS

ClaimsXten™ Quarterly Updates

New and revised Current Procedural Terminology and Healthcare Common Procedure Coding System codes are periodically added to, or deleted from, the ClaimsXten code auditing tool software by the software vendor on a quarterly basis and are not considered changes to the software version. Blue Cross and Blue Shield of Oklahoma will normally load this additional data to the claim processing system after receipt from the software vendor and will confirm the effective date via the News and Updates section of the Provider website. Advance notification of updates to the ClaimsXten software version also will be posted on the Provider website.

To help determine how some coding combinations on a particular claim to be evaluated during the claim adjudication process, you can continue to use Clear Claim Connection™. C3 is a free, online reference tool. Refer to the [Clear Claim Connection](#) page on our website for more information on gaining access to C3, as well as answers to [frequently asked questions](#)  about ClaimsXten. Updates to be included in future issues of the [Blue Review](#). Note: C3 does not contain all of the claim edits and processes used by BCBSOK in adjudicating claims, and the results from use of the C3 tool are not a guarantee of the final claim determination.

ClaimsXten and Clear Claim Connection are trademarks of McKesson Information Solutions, Inc., an independent company providing coding software to BCBSOK. McKesson Information Solutions, Inc. is solely responsible for the software and all the contents. Contact the vendor directly with any questions about the products, software and services they provide.



Stay Informed!

Watch [News and Updates](#) for important announcements.



Provider Training

For dates, times and online registration, visit the [Provider Training](#) page.


Online Provider Orientation

The [Online Provider Orientation](#) is a convenient and helpful way to learn



about the online resources available to you.

On-demand Training

An [eRM tutorial](#) is available to show you how to navigate the features of the eRM tool. [Log in](#)  at your convenience to complete the tutorial and use it as a reference when needed.



Medical Policy Reminder

Approved new or revised medical policies at BCBSOK and their effective dates are posted on our website the first and fifteenth day of each month. These policies impact your reimbursement and your patients' benefits. You can view all active and pending policies or view draft Medical Policies and provide comments. These can be accessed on the [Standards and Requirements](#) page of our website.


While some information on new or revised medical policies occasionally be published for your convenience, please visit bcbsok.com/provider for access to the most complete and up-to-date information.

Clinical Payment and Coding Policies

New or revised clinical payment and coding policies can be found on our website. These policies provide billing, coding, and documentation guidelines that you may find useful in your practice or facility. Please visit this site regularly to ensure you are up to date on any changes or new policies. These policies can be accessed on the [Clinical Payment and Coding Policies](#) page of our website.



We Want Your Feedback

Do you have a helpful suggestion or feedback about our website? Fill out our [Feedback Survey](#) .

bcbsok.com/provider

🔗 By clicking this link, you will go to a website/app ("site"). The site may be offered by a vendor or an independent third party. The site may also contain non-Medicare related information. Some sites may require you to agree to their terms of use and privacy policy.

Availity is a trademark of Availity, L.L.C., a separate company that operates a health information network to provide electronic information exchange services to medical professionals. Availity provides administrative services to BCBSOK.

Blue Cross and Blue Shield of Oklahoma, a Division of Health Care Service Corporation,
a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

1400 S. Boston, Tulsa, OK 74119

© Copyright 2024 Health Care Service Corporation. All Rights Reserved.

[Legal and Privacy](#) | [Unsubscribe](#)

view in [Web Browser](#)